

All corporate provided cell phone lines have been released for transferring and need to be transferred to a personal account if you want to keep the existing phone number. Instructions by carrier are below to help you accomplish this.

If you no longer require the phone, please send an email to Cellphoneport@myyellow.com with your phone number so that we can disconnect it and send you a shipping label to return it.

If you have not done a recent backup of your phone, it is suggested to do this prior to transferring.

For iPhone users, if you are transferring to a personal line, go to [iCloud.com](https://www.icloud.com) and change your Apple ID email to your personal email if you have not already done so.

Verizon

- If your company phone is with Verizon and you wish to transfer to a personal line with Verizon, you may contact them to transfer your company number to a personal account by calling 1-800-922-0204.
- If you wish to move your company phone to another carrier you may contact the carrier of choice below to begin the process and use the information under the appropriate carrier to complete.
- The information the carrier may need to transfer billing responsibility to a personal account is below:
 - Carrier: Verizon
 - Account Name: YRC Worldwide/Yellow
 - Account Number: 486113130-00001 (or they may ask for your phone number)
 - Address: 11500 Outlook St. Suite 400
 - Overland Park, KS 66211
 - Pin: Last 4 digits of phone number

Please note: Any issues with transfer requests should be directed to our account management team with “Yellow” in the subject at wfmWestAccountManagement@VerizonWireless.com. Going from Verizon Corporate to Verizon Personal often causes confusion.

AT&T

- If your company phone is currently with AT&T and wish to transfer to a personal line at AT&T you may contact them to transfer your number to a personal account.
- If you wish to switch to another carrier, you may contact the carrier of choice to begin the process and use the information under the appropriate carrier to complete.
- The information the carrier may need to transfer billing responsibility to a personal account is below:
 - Carrier: AT&T
 - Mobile #
 - Foundation Account # 02471963 Billing Account # 831848345
 - Account Name: YRC Worldwide Technologies
 - Address: 10990 ROE AVE # B317 LEAWOOD, KS 66211-1213
 - Pin: Last 4 digits of phone number

T-Mobile

- If your company phone is currently with T-Mobile and wish to remain with T-Mobile, you may contact them to transfer your number to a personal account.
- If you wish to switch to another carrier, you may contact the carrier of choice to begin the process.
- The information the carrier may need to transfer billing responsibility to a personal account is below:
 - Carrier: T-Mobile
 - Account Name: Yellow Corporation
 - Account Number: 982385462
 - Pin: Last 4 digits of phone number

Rogers - Canada

If you are currently with Rogers, you may contact them to transfer service to a personal account. Please call the IT Help Desk at **877.978.4375** to request your unique Interaction ID. Once you get your interaction ID, contact the Rogers consumer support team at 1-888-764-3771 to complete the transfer of responsibility. **It is important you follow this "call in" instruction and do not try to go to a nearby dealer or store - such locations cannot properly assist.** When trying to complete transfers at stores from a corporate account it usually causes issues.

A few points to note:

- You will no longer be eligible for corporate pricing and will be required to change to an in-market consumer price plan upon completion of the transfer.
- If you have an existing Rogers wireless account, a review of the provided account will be required to determine potential impacts and eligibility to best suit your needs; if you do not have an existing Rogers wireless account, an account can be set-up at the point of contact (2 pieces of ID and an authorization for a credit evaluation will be required).